



Quality Management Policy

The basic orientation of SA Engineering is to be recognized for quality in fabrication Fitting/Machining, Engineering Solutions, Project Management, Maintenance and Improvement Services.

This will be achieved through:

- Consideration of context of the organization and aligning the Quality Management System with the strategic direction of SA Engineering
- Satisfying customer and applicable statutory and regulatory requirements
- Management of organization, along with employee-established quality objectives and defined responsibilities for their fulfillment
- Establishing, applying, maintaining and continual improvement of effectiveness of Quality Management System – ISO 9001:2015
- Continual enhancement of customers' satisfaction
- Careful selection of suppliers
- Commitment to increase quality of products/service in order to exceed customers' expectations
- Making continuous improvement a part of every day and every job
- Ensuring that our Policy and Procedure Manuals reflect what we actually do
- Understanding how our jobs fit into the overall flow of work at SA Engineering

- Implementation of audit programs, and maintaining of records for verification of our compliance with the Quality system

The framework for setting quality objectives is defined in the QHSE Management Plan

Managing Director is responsible for communicating the Quality Policy to all persons working for or on behalf of the organization and making it available to the public.

Managing Director
Nathan Sellar

Director
Rhian Montogmerie

Commented [9A1]: If you want to find out more about defining a Quality Policy, see:

- article How to Write a Good Quality Policy
<http://advisera.com/9001academy/blog/2014/03/25/write-good-quality-policy/>
- free online course ISO 9001 Foundations Course
<http://training.advisera.com/course/iso-90012015-foundations-course/>

Commented [9A2]: These statements are mandatory according to ISO 9001:2015.